

MARIN HEALTHCARE DISTRICT

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Board of Directors Special Study Session of the Full Board and Lease and Building Committee Wednesday, June 19, 2019 @ 5:30 pm

MINUTES

1. Call to Order

Committee Chair Ann Sparkman called the meeting to order at 5:34 p.m.

2. Roll Call / Approval of Agenda / Approval of Minutes

Committee Members Present: Ann Sparkman, Chair; Larry Bedard, MD

Board Members Absent: Jennifer Rienks; Brian Su, MD; Harris Simmonds, MD

Staff Members Present: Jon Friedenbergs, COO; Louis Weiner, Executive Assistant

It was moved, seconded and carried to approve the agenda as presented.

For the minutes of the meeting of March 27, 2019, the following corrections were submitted:

1. Item #4 "Review of Community..." the first sentence to read "Chair Sparkman reported that the seminar was effective ..."
2. Item #6 "Review of Q3 2018 ..." the fourth sentence to read "Regarding Hospital Acquired Infections, CMS is now changing ..."

It was moved, seconded and carried to approve the minutes, with the noted corrections.

3. Public Comment

There was no public present and thus no public comment.

4. Planning the Next Community Health Seminars

Whistlestop has submitted a proposal (Tab #2) for a community health seminar, "Social Connection: The Key to Aging Well," which discusses the health effects of social isolation in the elder community. Ms. Sparkman and Dr. Bedard agreed that this would be the next seminar event in September or October. Mr. Weiner will work on scheduling and logistics. A seminar on "Women's Health" will be planned as the following event.

5. Review of 2018 MGH Performance Metrics & Core Services Annual Report

Mr. Friedenbergs commented on the Report (Tab #3). All metrics are in compliance, with the exception of "Physician Engagement" (Schedule 3) being in partial compliance: The data shown is the 2017 data rather than the 2018 because, as a cost-cutting measure, the survey was not done in 2018. He noted that the survey should have been performed, it being required in the MGH Bylaws, and that it will be resumed in the future. He noted that the Paragon Electronic Medical Record system has been a major factor in physicians' low satisfaction scores.

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Regarding HCAHPS (patient satisfaction scores) (Schedule 1), he noted that in the period June 2016 – December 2018, the scores have improved from the 40th percentile to the 50th percentile. Ms. Sparkman asked that those details be reported to the full Board, and he agreed.

He noted that these Performance Metrics and Core Services reports required by the MGH Bylaws were formulated 10 years ago, and he urged that it is time they be reviewed, revised and updated to reflect current and anticipated needs and practices.

6. Adjournment

Chair Sparkman adjourned the meeting at 6:05 p.m.